

HNB Online and Mobile Banking Guide

HNB Online and Mobile Banking offer the ability for you to securely view and manage your HNB personal or business accounts from anywhere at any time.

Get Started with Online Banking

- 1 Visit hnnbank.bank
- 2 Click **Logins** located at the top of the page.
- 3 Enter your **User ID** and click **Login**.
Not enrolled? Click **Enroll**.
Logging in for the first time? Use your User ID from HNB.
Forgot your User ID? Contact us at 570-253-3362 x1200.
- 4 Enter your **HNB Online Banking Password** and click **Submit**.
Logging in for the first time? Use the last four (4) digits of your Social Security Number or Tax ID Number. Upon login, you will be requested to change your password and select an account image.
Forgot your password? Click **Forgot Your Password**.
- 5 Log off by clicking **Log Off** in the top, right corner.

Password Best Practices:

- Should be a minimum of eight (8) characters including:
 - Lowercase alpha characters (a, b, c)
 - Uppercase alpha characters (A, B, C)
 - Numbers (1, 2, 3, 4, 5)
 - Special Symbols (+ _ % @ ! \$ * ~)
- Do not reuse passwords or use same password for other online resources
- Change your password regularly

Online Banking Capabilities

HNB Online Banking offers the ability for you to securely view and manage your HNB personal or business accounts from anywhere at any time.

- Account Information
- Bill Pay
- View Check Images
- Review Transactions
- Access eStatements and Notices
- Transfer Funds
- Alerts
- Account and Payment Management
- Mobile Banking

Popular Features:

- Personalize your **User ID** within **Options**
- Set up **Balance Alerts** within **Options** to avoid overdraft fees
- **Reorder, suspend, or report your ATM/Debit card lost or stolen** within **Options** with HNB Online Banking or **Preferences** within HNB Mobile Banking

Voice Command Bill Pay with Alexa™

HNB Bill Pay offers the convenience of paying and managing your bills using voice command through Amazon™ devices with Alexa™.

iPay QuickPaySM is a voice service that allows you to schedule payments, inquire about recent scheduled payments, review your payment history and more.

This convenient service is linked securely through HNB Bill Pay and does not require the provision of your account information to use.



*Amazon, Alexa and all related logos are trademarks of Amazon.com, Inc. or its affiliates.

HNB Mobile Banking

HNB Mobile Banking offers secure access and money management tools through an app for your smartphone and other mobile devices after online enrollment.

Download the HNB Mobile Banking app from the Apple App Store® or Google Play Store®.

To access the app, simply use your HNB Online Banking User ID and password.

Manage View Settings:

Options > Mobile Settings

Mobile Banking Capabilities

- Account Balances
- Mobile Deposit
- Person to Person Payments
- Bill Pay
- View Check Images
- Review Transactions
- eStatements
- Transfer Funds
- Alerts
- Manage HNB Debit and ATM Cards
- Location Finder



SMS Text Banking

Text the following commands to 89549 to receive account information via text message to your mobile phone.

Bal = All Account Balances

Bal Mobile Short Name = Single Account Balance

Hist = All Accounts Recent Activity

Hist Mobile Short Name = Single Account Activity

Help = Commands

Stop = Cancel

Message and data rates may apply. Text HELP to 89549 or call 570-253-3355, for more information. One (1) message per request.

