

HNB Online & Mobile *Banking Guide*

Getting Started with HNB Online & Mobile Banking

HNB Online and Mobile Banking offer the ability for you to securely view and manage your HNB personal or business accounts from anywhere at any time.

Online Banking Capabilities

- Account Information Access
- Notices and Alerts
- Mobile Banking
- Bill Pay and Payment Management
- eStatement Access
- Transaction Review
- Fund Transfers
- Check Image View

Your Login Information

Assigned Username

Assigned Temporary Password

Logging In for the First Time

- 1** Visit hnnbank.bank
- 2** Click **Logins** located at the top of the page.
- 3** Enter your **User ID** and click Login.
Not enrolled? Click Enroll.
Logging in for the first time? Use your User ID from HNB.
Forgot your User ID? Contact us at 570-253-3362 x1200.
- 4** Enter your **Password** and click Submit.
Logging in for the first time? Use the last four (4) digits of your Social Security Number or Tax ID Number. Upon login, you will be requested to change your password and select an account image.
Forgot your password? Click Forgot Your Password.
- 5** Log off by clicking Log Off in the top-right corner.

Popular Features

- Personalize your User ID within Options
- Set up Balance Alerts within Options to avoid overdraft fees
- Reorder, suspend, or report your ATM/Debit card lost or stolen within Options with HNB Online Banking or Preferences within HNB Mobile Banking

Password Best Practices

Should be a minimum of eight (8) characters including:

- Lowercase alpha characters (a, b, c)
- Uppercase alpha characters (A, B, C)
- Numbers (1, 2, 3, 4, 5)
- Special Symbols (+ _ % @ ! \$ * ~)
- Do not reuse passwords or use same password for other online resources
- Change your password regularly

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National Bank*

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HNB Mobile & Online Banking Continued

HNB Mobile Banking



HNB Mobile Banking offers secure access and money management tools through an app for your smartphone and other mobile devices after online enrollment. Download the HNB Mobile Banking app from the **Apple App Store**® or **Google Play Store**®. To access the app, simply use your HNB Online Banking User ID and password.

Mobile Banking Capabilities

Manage your View Settings via Options > Mobile Settings.

- Account Balances
- Mobile Deposit
- Person to Person Payments
- Bill Pay
- View Check Images
- Review Transactions
- eStatements
- Transfer Funds
- Account Alerts
- HNB Debit and ATM Cards Management
- Location Finder

Voice Command Bill Pay with Alexa™

HNB Bill Pay offers the convenience of paying and managing your bills using voice command through **Amazon™** devices with **Alexa™**. **iPay QuickPay™** is a voice service that allows you to schedule payments, inquire about recent scheduled payments, review your payment history and more. This convenient service is linked securely through **HNB Bill Pay** and does not require the provision of your account information to use.

*Amazon, Alexa and all related logos are trademarks of Amazon.com, Inc. or its affiliates.

SMS Text Banking

Text the following commands to 89549 to receive account information via text message to your mobile phone:

- **Bal** = All Account Balances
- **Bal Mobile Short Name** = Single Account Balance
- **Help** = Commands
- **Hist** = All Accounts Recent Activity
- **Hist Mobile Short Name** = Single Account Activity
- **Stop** = Cancel

Message and data rates may apply. Text HELP to 89549 or call 570-253-3355 for more information. One (1) message per request.

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